

IMPORTANT RESOURCES if your identity is compromised California Department of Consumer Affairs www.dca.ca.gov California Department of Justice www.oag.ca.gov/idtheft Federal Trade Commission www.ftc.gov/idtheft Identity Theft Resource Center www.idtheftcenter.org Free Credit Report www.annualcreditreport.com Social Security Administration www.ssa.gov

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In today's world, it is easier than ever for criminals to access your personal information and use it to commit fraud or theft. You are the first and best line of defense against those who would attempt to steal your identity. The suggestions below will help to keep your sensitive information and valuables safe.

PROTECT YOUR VALUABLES AND PURCHASES:

In most cases, the materials that thieves seek are easy to access. Here are some ways to prevent identity theft and fraud.

- · Always shred your confidential files.
- Collect your mail and packages promptly, especially if you are going out of town. For packages, you can require a signature upon delivery or have the item sent to your place of work or another secure location.
- Never provide sensitive personal information while on an unsecured website or wireless internet connection.
- · Don't leave gifts or money near a window or door.
- Set up a firewall and virus protection on your home computer.
- Store information in a safe place at home and at work.
- Keep your passwords safe, especially if you frequently purchase from certain websites.

MAKE YOUR IDENTITY MORE SECURE:

- The first thing to do is to make sure your passwords are secured
- Protect your Social Security number and account numbers.
 Share your Social Security number and other sensitive information only when it's absolutely necessary.
- If you receive a phone call from someone saying they
 work for your bank, credit union, a credit card company or
 collections agency, ask questions and verify that they are
 legitimate before you share personal information.
- Regularly check your credit report for unauthorized accounts and dispute inaccurate information.
- Reduce the number of credit cards and carry only one or two at a time.
- · Monitor your statements for unauthorized charges.
- Take your credit card receipts with you and do not throw them away in public trash cans.
- Make your passwords difficult to guess and memorize them.
- · Be alert. Treat your personal information like an asset.

IF YOU FIND YOU HAVE BECOME A VICTIM OF IDENTITY THEFT, TAKE THESE STEPS:



Keep a log of all your contacts and make copies of all your documents.



Contact your bank and credit card company.



Request a copy of your credit report.



Contact the DMV to see if another license was issued in your name.